



Postgraduate Certificate in Human Potential for the Digital Economy

Programme Handbook

Valid for all intakes starting in 2021.

This information handbook provides applicants with an introduction to Tech Futures Lab¹ and the Postgraduate Certificate in Human Potential for the Digital Economy ('Programme')². It outlines the expectations and requirements of the Programme. A more detailed version of this handbook will be provided to all students upon enrolment.

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¹ Tech Futures Lab is an education facility of The Mind Lab. The Mind Lab is a Private Training Establishment (PTE) registered by the Tertiary Education Commission (TEC) to deliver [qualifications approved](#) by the New Zealand Qualifications Authority (NZQA) under the provision of the Education Act 1989. All policies and procedures of The Mind Lab also apply to Tech Futures Lab. Terms and Conditions, Policies and Declarations that relate to The Mind Lab also relate to Tech Futures Lab unless expressly stated otherwise.

²Kua whakamanahia tenei akoranga e Te Mana Tahu Matauranga o Aotearoa i raro i te wahanga 249 o te Ture Matauranga 1989, a, kua whakamanahia The Mind Lab Limited Partnership ki te whakarato i taua akoranga i raro i te wahanga 250 o te Ture. This programme is approved by the New Zealand Qualifications Authority under section 249 of the Education Act 1989, The Mind Lab Limited Partnership is accredited to provide it under section 250 of the Act.

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Tech Futures Lab and The Mind Lab

[The Mind Lab](#) is a specialist education provider dedicated to enhancing contemporary practice, digital fluency and change in education across New Zealand. The Mind Lab is committed to helping implement contemporary practice in the teaching profession by reflecting new theoretical and practical frameworks of contemporary education.

Tech Futures Lab is a subsidiary of The Mind Lab. Established in 2016, Tech Futures Lab helps professionals and organisations to adapt, learn, lead and succeed in a fast-changing world. Tech Futures Lab was built on the vision of building business success and personal capability in New Zealand, to turn emerging opportunities into impactful realities, to advance and develop business capability, and to positively impact the economy, the environment, and communities for a brighter future.

At The Mind Lab and Tech Futures Lab, a kaupapa Māori approach ensures that students, facilitators, practitioners, and researchers have the community and their colleagues at the heart of their professional practice, study and research. Positive relationships between people and places are at the center of our philosophy and values for teaching and learning. As an institution, the following organisational kaupapa Māori values drive our practice:

- Manaaki: that learners are interconnected with The Mind Lab teaching and learning community during their study

- Rangatiratanga: Leadership, accountability, agency and authority
- Ako: our way of reciprocal teaching and learning
- Pono: truth, honesty, integrity and transparency

Postgraduate Certificate in Human Potential for the Digital Economy

The Postgraduate Certificate in Human Potential for the Digital Economy is an introduction to the possibility of living a whole and fulfilled life, where connection and digital technology amplify conscious focus and unleash human potential for a greater good.

It offers the space to reflect, consider and create a framework around your purpose, and to help steer your choices and focus your skills and energy.

We connect you to new technologies, thought-provoking speakers and like-minded journeyers as you combine your talent and purpose with well-chosen tools to amplify your impact.

The world around us is changing rapidly and the digital economy is now firmly entrenched. The cultivation of human potential is essential for the benefits of the digital economy to be fully realised for us as individuals and as a collective, while minimising potential risks to wellbeing.

The challenges and opportunities the digital economy triggers are in the end, uniquely human ones.

In this programme you will develop your ability to embrace these challenges and identify the opportunities that resonate deeply with your values and experience, creating the potential for you to flourish.

Application for admission to the Programme

Applications to the Programme are made through the Tech Futures Lab [enrolments site](#). This is where all required details and documentation for enrolment are provided by applicants to be processed, and payment method selected.

Eligibility

- Have a recognised bachelor's degree or equivalent professional qualification or higher, and a minimum of two years' work experience in a field impacted by the Digital Economy;
Or
- Have at least four years of professional experience in a relevant industry or community demonstrating equivalence or higher to the qualification stated above.

Applicants whose first language is not English must provide evidence of English language competence. This evidence may be in the form of:

- A formal test of English Language
 - IELTS academic band score of 6.5 (overall), with no individual band less than 6.0.
 - TOEFL - Internet-based (Score of 95 with a minimum writing score of 22) or Paper-based (score of 587 (TWE 4.5))
 - Cambridge Certificate in Advanced English (CAE) Minimum of 176 or Certificate of Proficiency in English (CPE) Minimum of 176
 - Pearson Test of English (PTE) Academic Overall score of 64 with no communicative skills score below 57
- Evidence of an academic qualification at level 7 or above, completed in a country where English is the main language
- Professional outputs or achievements in English language
- Evidence of competence equivalent to any of the above

Admission

To ensure that the *Postgraduate Certificate* is relevant to you, a brief Statement of Intent is required. The purpose of this Statement of Intent (SOI) is to help us assess your suitability, and likelihood of success in the Postgraduate Certificate of Human Potential for the Digital Economy.

In addition and at the discretion of the admission/selection panel, interviews may be required.

When the number of eligible applicants for admission exceeds the number of places available, the following selection criteria will be applied:

- demonstrated achievement, leadership, and self-reflection.
- experience in a relevant industry or community.
- high level of achievement in relevant prior academic and professional outputs

Applicants who meet the maximum number of listed criteria will be the preferred candidates.

Following an applicant's official acceptance of the offer of a place on the Programme, and providing the required documentation is in order, the applicant will be enrolled as a candidate on the Programme.

Verification of Enrolment

The Tech Futures Lab enrolments team will verify applications as they come through and request further information from applicants if required. Applicants will receive an email notification confirming their enrolment is complete.

Credit Recognition and Transfer and Assessment of Prior Learning

The Mind Lab and Tech Futures Lab have robust processes for the recognition of learning and award of credit by formal, informal and non-formal learning. For example, professional experience can be assessed to determine eligibility to enter the programme (see eligibility above). However, due to the integrated nature of the Programme, cross-credit or credit transfer is not normally applicable. For instance, assessments are integrated across courses.

Applications will be assessed on a case-by-case basis. Please contact info@techfutureslab.com for more information. In the exceptional case when cross-credit or credit transfer is applicable, the following regulations apply;

- Credits will not be awarded for successful study that took place more than five years prior to the date of the first enrolment in the programme.
- A candidate may be awarded credits or exemptions in recognition of successful equivalent study, at the same or a higher level in the context of another programme on a case by case basis.
- A maximum of 30 credits can be cross credited towards completion of the Programme.
- The credit recognition may be:
 - specified, where there is direct equivalence of the learning outcomes of a completed course and a course in the programme; or
 - non-specified, where the previous study has taken place in a programme with a similar philosophy but there is no exact match in the programme's courses.

[The Mind Lab Recognition and Assessment of Prior Learning Policy and Procedures](#) apply to any process that evaluates formal learning (including cross-crediting and transfer of formal learning to The Mind Lab courses, programmes and qualifications) and the Assessment of Prior Learning (APL) by informal and non-formal learning.

Fees, Scholarships and Discounts

This section of the Candidate Handbook outlines information about the Programme fees, scholarships that Tech Futures Lab provides, Studylink options and refund entitlements.

Tuition Fees

The tuition fee for the Programme in 2021 is \$5,980 (incl GST). The fee for the Programme is due 7 days prior to the advertised start date of the Programme.

The Mind Lab and Tech Futures Lab comply with NZQA's Student Fee Protection Rules which protect the interests of domestic and international students. The Mind Lab has a Standard Trust Account with the NZQA-approved fee protection supplier, Public Trust, that ensures the safe protection of student fees over the value of \$500.

For further information see [The Mind Lab Student Fee Protection Policy and Procedures](#).

Scholarships

Tech Futures Lab has scholarships available for applicants who identify as

- Māori
- Pacific

There are at least 2 scholarships available in each category per intake. These scholarships cover 50% of the full tuition fee. Applicants must be fully enrolled in order for their scholarship application to be considered. See our website or contact Tech Futures Lab at admissions@techfutureslab.com for more information.

Travel Scholarships

Travel Scholarships of \$700 (incl.GST) are intended to support students from outside of Auckland (North of Whangarei, South of Waikato region and South Island) to study in the Postgraduate Certificate in Human Potential for the Digital Economy. This is in recognition of the increased cost of travel in 2020 and other Covid-related impacts on individuals and families' ability to invest in study. Students who are based outside of Auckland as defined above can apply for the Travel Scholarship to cover the cost of attendance at face-to-face workshops held in Auckland. Please refer to the [terms and conditions page](#) prior to submitting an [application online](#).

Fees Free

Depending on an applicant's study history, the Government's '[Fees Free](#)' scheme may be available to a candidate's study on the Programme. If an applicant is considering applying for Fees Free, we ask applicants to indicate this during the application process or email admissions@techfutureslab.com. At this point, the Tech Futures Lab enrolments team will provide applicants with their National Student Number and instructions so they are able to check their eligibility. Once eligibility for this scheme is confirmed by the Tertiary Education Commission, the enrolments team will action this against a candidate's application for the

Programme. If you receive Fees Free approval to study and then withdraw, you may lose your entitlement to Fees Free in subsequent years.

StudyLink Student Loan

Programme candidates are eligible to apply for StudyLink Student Loans. The process for applying can only be started once a candidate is fully enrolled in the Programme. To check eligibility for a Student Loan, or to apply for a Student Loan, candidates can visit www.studylink.govt.nz.

Tech Futures Lab takes no responsibility for the approval or otherwise of an applicant's application for a student loan. An applicant enrolled on the Programme remains liable for the Programme fees in accordance with our Terms and Conditions and Fees Policy.

Refund Entitlements

A candidate who has already enrolled in the Programme and decides to withdraw has different refund entitlements depending on when they withdraw.

At the time of application, candidates must agree to the [Terms and Conditions](#) before we can process an enrolment into the Programme. These Terms and Conditions include all [withdrawal scenarios and refund entitlements](#) for the Postgraduate Certificate in Human Potential for the Digital Economy. Some useful dates for consideration around enrolments, variations and withdrawals for the upcoming intakes are outlined in the tables below:

May 2021 Intake

Course	Course Start Date	10% Cut off Date	75% Cut off Date	Course End Date
<i>HPDE8001 Digitalisation and Adaptation</i>	04 May 2021	26 May 2021	19 Oct 2021	14 Dec 2021
<i>HPDE8002 Future Insight</i>	04 May 2021	26 May 2021	19 Oct 2021	14 Dec 2021
<i>HPDE8003 Contemporary Organisational Ecosystems</i>	04 May 2021	26 May 2021	19 Oct 2021	14 Dec 2021
<i>HPDE8004 Human Potential</i>	04 May 2021	26 May 2021	19 Oct 2021	14 Dec 2021

September 2021 Intake

Course	Course Start Date	10% Cut off Date	75% Cut off Date	Course End Date
<i>HPDE8001 Digitalisation and Adaptation</i>	20 Sep 2021	15 Oct 2021	23 Mar 2022	23 May 2022
<i>HPDE8002 Future Insight</i>	20 Sep 2021	15 Oct 2021	23 Mar 2022	23 May 2022
<i>HPDE8003 Contemporary Organisational Ecosystems</i>	20 Sep 2021	15 Oct 2021	23 Mar 2022	23 May 2022
<i>HPDE8004 Human Potential</i>	20 Sep 2021	15 Oct 2021	23 Mar 2022	23 May 2022

Programme Information

This section of the Candidate Handbook details important Programme information including structure, delivery, an academic calendar and any other important information about the Programme itself.

Programme Structure and Attendance Requirements

The Postgraduate Certificate in Human Potential for the Digital Economy is offered as a part-time programme. The Programme is structured into two 16 week blocks (including 2 weeks of study break)

Candidates are required to attend a minimum of 80% of scheduled sessions. Additional expectations of the programme include meeting assessment dates, presenting and contributing to presentations.

Course Information: All candidates will be enrolled in the following courses.

HPDE8001 Digitalisation and Adaptation

HPDE8002 Future Insight

HPDE8003 Contemporary Organisational Ecosystems

HPDE8004 Human Potential

Note: These courses are taught simultaneously and all credits are awarded at the end of the 32-week programme.

Delivery Model

The Postgraduate Certificate in Human Potential for the Digital Economy is delivered using a blended approach. The courses are delivered through face-to-face, synchronous and asynchronous online learning, as well as self-directed learning.

Throughout the 32 weeks of the programme, sessions will be delivered following the schedules outlined in the programme calendars below. The average number of hours required each week for this programme is ~18 hours. This includes the weekly online sessions (and in-person workshops), as well as self-managed learning (e.g. flipped preparation for sessions as well as assessment work).

Programme Calendar

May Intake 2021

Start Date: 4th May

2 hour Live online sessions Tuesdays 4-6pm All weeks, except when there is a full day workshop.	4 x Full day face to face workshops on Mondays 9:30- 4pm (see dates below)	1-2 days of self-directed learning each week. Note: much of this will be applied learning in your chosen environment, as the learning is hands-on. There will be some additional preparation and collaboration work required outside of this too.	Weekly Office Hour Tuesdays 3:30-4pm (optional)
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Week 1-6	2 hour online (Tues)	04.05.2021, 11.05.2021, 18.05.2021, 25.05.2021, 01.06.2021, 08.06.2021
Week 7	Full day (Mon)	14.06.2021
Week 8-12	2 hour online (Tues)	22.06.2021, 29.06.2021, 06.07.2021, 13.07.2021, 20.07.2021
Week 13	Full day (Mon)	26.07.2021
Week 14 - 21	2 hour online (Tues)	03.08.2021, 10.08.2021, 17.08.2021, 24.08.2021, 31.08.2021, 07.09.2021, 14.09.2021, 21.09.2021
Week 22	Full day (Mon)	27.09.2021
Week 23 - 31	2 hour online (Tues)	05.10.2021, 12.10.2021, 19.10.2021, 26.10.2021, 02.11.2021, 09.11.2021, 16.11.2021, 23.11.2021, 30.11.2021
Week 32	Full day (Mon)	06.12.2021

September Intake 2021

Start Date: 20th September

2 hour Live online sessions Mondays 4-6pm All weeks, except Tuesdays when public holidays.	4 x Full day face to face workshops on Mondays 9:30- 4pm (see dates below)	1-2 days of self-directed learning each week. Note: much of this will be applied learning in your chosen environment, as the learning is hands-on. There will be some additional preparation and collaboration work required outside of this too.	Weekly Office Hour Mondays 3:30-4pm (optional)
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Week 1-6	2 hour online (Mon) (Tue)* when Monday is public holiday	20.09.2021, 27.09.2021, 04.10.2021, 11.10.2021, 18.10.2021, 26.10.2021*
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Week 7	Full day (Mon)	01.11.2021
Week 8-12	2 hour online (Mon)	08.11.2021, 15.11.2021, 22.11.2021, 29.11.2021, 06.12.2021
Week 13	Full day (Mon)	13.12.2021
Week 14 - 21	2 hour online (Mon) *(Tue) when Monday is public holiday	10.01.2022, 17.01.2022, 24.01.2022, 01.02.2022*, 08.02.2022*, 14.02.2022, 21.02.2022, 28.02.2022
Week 22	Full day (Mon)	07.03.2022
Week 23 - 31	2 hour online (Mon) *(Tue) when Monday is public holiday	14.03.2022, 21.03.2022, 28.03.2022, 04.04.2022, 11.04.2022, 19.04.2022*, 26.04.2022*, 02.05.2022, 09.05.2022
Week 32	Full day (Mon)	16.05.2022

Resources Required for Study

As this programme has blended delivery, candidates will need to have access to a device and internet so they are able to access the online materials and communication tools throughout the programme.

Assessment

Assessment Strategy

Assessments in this Programme have been designed to support the learning process. Candidates on the Programme are assessed through both formative and summative assessments.

Formative assessments are designed to provide candidates feedback from their peers and staff (with no credits attached), while summative assessments are the academic assessments of the Programme which credits are awarded against.

Assessments involve a written report and presentation. Assessments should be thought of as learning tools, where candidates present and receive feedback on their work in order to improve it.

Further specific details on assessment can be provided if needed. Please contact info@techfutureslab.com for more information.

Assessment Outcomes

The Programme provides candidates with an opportunity to value learning for learning's sake, which contributes to their own professional development and that of a particular industry, sector or community. Assessment is made against the reports as well as the candidate's learning. The Programme does not train, or test, candidates in specific technological fields. Candidates become future-focused problem solvers.

All assessments in the Programme are measured against a competency-based format. Final outcomes against all assessments, and therefore courses, that candidates can receive are a Not Yet Competent or a Competent grade. All assessment outcomes are determined by an Assessment and Moderation Panel.

Te Reo Māori and New Zealand Sign Language

All candidates are offered the opportunity to submit any assessment in the official languages of New Zealand: New Zealand English dialect, te reo Māori, and New Zealand Sign Language. We ask candidates to indicate to the Programme Lead when starting the Programme if they intend to submit assessments in Te Reo Māori or New Zealand Sign Language, to ensure there is available resourcing to support their learning.

Special Assessment Circumstance (SAC)

If an unforeseen circumstance impairs the ability of a candidate from doing well on an assessment (including submitting an assessment on time and/or giving a presentation), candidates are able to apply for a Special Assessment Circumstance with relevant evidence within 5 working days of the assessment item due date.

Tech Futures Lab Staff

Please visit www.techfutureslab.com for more information on our team, or contact info@techfutureslab.com.

Student Support and Wellbeing

The Mind Lab and Tech Futures Lab is committed to creating an inclusive learning environment and to working alongside all students to support them through their studies. This support includes educational and learning support, as well as different types of non-educational support. All of our student support service teams work closely with each other and with the academic programme teams, to provide a friendly point of contact in person, online or on the phone to help students navigate their learning journey.

Disability Services

We are committed to providing a range of resources and strategies to help students who have provided information and verification of impairment. Potential services available to students with impairments may include assistance with note-taking, assistance with academic study due to learning impairments such as dyslexia, sign language interpretation, and so on. Students are encouraged to contact us to privately discuss any impairment-related requirements and establish what would be most beneficial in the context of the programme requirements and delivery model, so that students can be effectively supported throughout the programme.

Health & Wellbeing

Students have access to a range of health and wellbeing services via [Homecare Medical](#), who run digital telehealth services, offering health, mental health and addictions support across digital channels. Referrals to other agencies are available for more personal/one-on-one advice and support.

Maori & Pacific Support

The Mind Lab is a multicultural organisation that prioritises opportunities for promoting Māori and Pacific student success in all our programmes. Support for Māori and Pacific students include academic support, cultural support, te reo Māori support, pastoral guidance and financial support in the form of scholarships and discounts.

Variations on Enrolment

If students encounter circumstances or challenges which are impacting their ability to continue with a programme or course, they should contact the Programme Lead in the first instance to discuss what options for support are available. It may be possible to suspend an enrolment for a period of time, or for students to withdraw from a course and re-enrol at a later date. Terms and conditions for variations to enrolment are outlined during the enrolments process.

Important Student Information

Programme Regulations for the Postgraduate Certificate in Human Potential for the Digital Economy can be accessed [here](#).

Below are some key policies and procedures relevant to all programmes of study at The Mind Lab.

The Mind Lab Code of Conduct

[*The Mind Lab Code of Conduct*](#) is designed to promote the upholding of professional standards and academic integrity. It covers the personal conduct of all staff, students and contractors.

The Mind Lab Privacy Policy

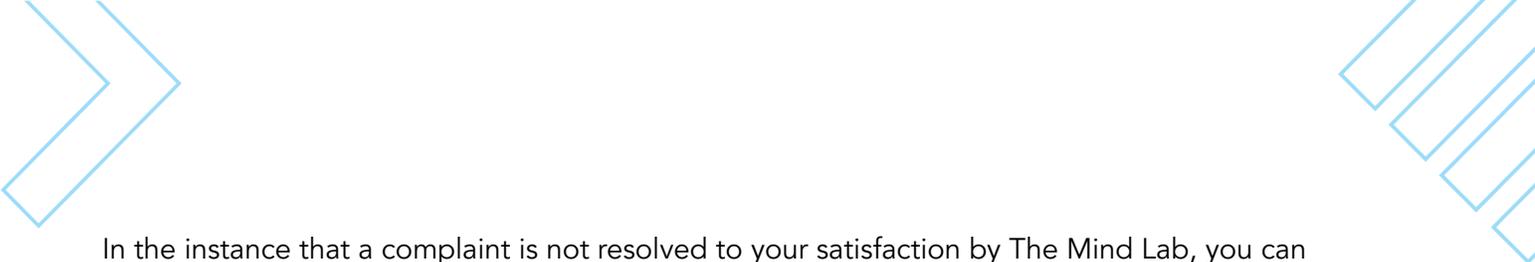
[*The Mind Lab Privacy Policy*](#) provides details of how student and staff privacy will be maintained.

The Mind Lab Student Complaints and Appeals Policy

The Mind Lab takes all student concerns seriously and should any misconduct be identified, the processes outlined in the Student Complaints and Appeals Policy and Procedure, and Student Disciplinary Policy (both linked below) will be followed.

[*The Mind Lab Student Complaints and Appeals Policy*](#) outlines the procedures to be followed if an applicant or student makes a formal complaint, or makes an appeal against *The Mind Lab's* decision outcome.

Complaints and appeals are submitted in writing, with evidence to academicmanagement@themindlab.com. An appropriate investigator is assigned by The Mind Lab Academic Team to review the complaint or appeal and conduct an investigation and identify a resolution. All groups involved in the investigation will be kept up to date throughout. Full details of the process can be found in TML Student Complaints and Appeals Policy and Procedures.



In the instance that a complaint is not resolved to your satisfaction by The Mind Lab, you can [raise your concern](#) in writing with the New Zealand Qualifications Authority (NZQA).

The Mind Lab Student Disciplinary Policy

[The Mind Lab Student Disciplinary Policy](#) outlines student disciplinary procedures which may be followed if disciplinary action is required. Possible consequences, if disciplinary action is required after an investigation into misconduct is undertaken, are outlined in this policy.

The Mind Lab Admission, Enrolment, Exclusion and Withdrawal Policy and Procedures

[The Mind Lab Admission, Enrolment, Exclusion and Withdrawal Policy and Procedures](#) provides a framework and a set of principles relating to admission, enrolment, variation of enrolment, exclusion and withdrawal of students within academic provision offered at The Mind Lab.

About The Mind Lab Governance and Management

The Mind Lab is governed by an Independent Board, and *The Mind Lab Academic Board* is accountable to *The Mind Lab Board* for ensuring processes exist to facilitate, manage, evaluate, and monitor all aspects of the *Quality Management System* including the *Academic Quality of Programmes*.

All Governing Members of *The Mind Lab* have provided a verified statutory declaration to NZQA and no conflicts of interest have been declared.